

Online Safety Policy

Queen's College, Taunton

August 2018 (v.2)

1 Scope

- 1.1 The School is committed to promoting and safeguarding the welfare of all pupils and an effective online safety strategy is paramount to this.
- 1.2 The aims of the School's online safety strategy are threefold:
 - 1.2.1 To protect the whole School community from illegal, inappropriate and harmful content or contact;
 - 1.2.2 To educate the whole School community about their access to and use of technology; and
 - 1.2.3 To establish effective mechanisms to identify, intervene and escalate incidents where appropriate.
- 1.3 In considering the scope of the School's online safety strategy, the School will take a wide and purposive approach to considering what falls within the meaning of technology, networks and devices used for viewing or exchanging information including communications technology (collectively referred to in this policy as **Technology**).
- 1.4 This policy applies to all members of the School community, including staff and volunteers, pupils, parents and visitors, who have access to the School's Technology whether on or off School premises, or otherwise use Technology in a way which affects the welfare of other pupils or any member of the School community or where the culture or reputation of the School is put at risk.
- 1.5 The following policies, procedures and resource materials are also relevant to the School's online safety practices:
 - 1.5.1 IT Acceptable Use Policy for Pupils
 - 1.5.2 Staff IT Acceptable Use Policy and Social Media Policy
 - 1.5.3 Child Protection and Safeguarding Policy and Procedures
 - 1.5.4 Anti-bullying Policy
 - 1.5.5 Risk Assessment Policy for Pupil Welfare
 - 1.5.6 Staff Code of Conduct
 - 1.5.7 Data Protection Policy for Staff
 - 1.5.8 Use of mobile phones and cameras in the EYFS setting - EYFS only
- 1.6 These policies, procedures and resource materials are available to staff in the "X:\Safeguarding Manual" folder and hard copies are available on request.
- 1.7 This is a whole school policy.

2 Roles and responsibilities

2.1 The Governing Body

- 2.1.1 The Governing Body as proprietor has overall responsibility for safeguarding arrangements within the School, including the School's approach to online safety and the use of Technology within the School.
- 2.1.2 The Governing Body is required to ensure that all those with leadership and management responsibilities at the School actively promote the well-being of pupils. The adoption of this policy is part of the Governing Body's response to this duty.
- 2.1.3 The Nominated Safeguarding Governor is the senior board level lead with leadership responsibility for the School's safeguarding arrangements, including the School's online safety procedures, on behalf of the Governing Body.
- 2.1.4 The Governing Body will undertake an annual review of the School's safeguarding procedures and their implementation, which will include consideration of the effectiveness of this policy and related policies in meeting the aims set out in paragraph 1.2 above.

2.2 Head and Senior Leadership Team

- 2.2.1 The Head has overall executive responsibility for the safety and welfare of members of the School community.
- 2.2.2 The Designated Safeguarding Lead is the senior member of staff from the School's leadership team with lead responsibility for safeguarding and child protection. The responsibility of the Designated Safeguarding Lead includes managing safeguarding incidents involving the use of Technology in the same way as other safeguarding matters, in accordance with the School's Child Protection and Safeguarding Policy and Procedures.
- 2.2.3 The Designated Safeguarding Lead will work with the IT Manager (see below) in monitoring Technology uses and practices across the School and assessing whether any improvements can be made to ensure the online safety and well-being of pupils.
- 2.2.4 The Designated Safeguarding Lead will regularly monitor the Technology Incident Log maintained by the e-Safety Co-ordinator
- 2.2.5 The Designated Safeguarding Lead will regularly update other members of the School's College Leadership Group on the operation of the School's safeguarding arrangements, including online safety practices.

2.3 IT Manager

- 2.3.1 The IT Manager, together with his team, is responsible for the effective operation of the School's filtering system so that pupils and staff are unable to access any material that poses a safeguarding risk, including terrorist and extremist material, while using the School's network.
- 2.3.2 The IT Manager is responsible for ensuring that:
 - (a) the School's Technology infrastructure is secure and, so far as is possible, is not open to misuse or malicious attack;

- (b) the user may only use the School's Technology if they are properly authenticated and authorised;
- (c) the School has an effective filtering policy in place and that it is applied and updated on a regular basis;
- (d) the risks of pupils and staff circumventing the safeguards put in place by the School are minimised;
- (e) the use of the School's Technology is regularly monitored to ensure compliance with this policy and that any misuse or attempted misuse can be identified and reported to the appropriate person for investigation; and
- (f) monitoring software and systems are kept up to date to allow the ICT team to monitor the use of email and the internet over the School's network and maintain logs of such usage.

2.3.3 The School operates a dynamically managed filter system on the firewall to block unsuitable websites and content. All internet requests are filtered and actively monitored to ensure the safety of students and staff whether on fixed or wireless networks. Reports of violations are sent to the e-Safety Co-ordinator and reports are regularly run to enable informed e-safety training.

2.3.4 The IT Manager will report regularly to the Senior Leadership Team on the operation of the School's Technology. If the IT Manager has concerns about the functionality, effectiveness, suitability or use of Technology within the School, he will escalate those concerns promptly to the appropriate members(s) of the School's Senior Leadership Team.

2.3.5 The e-safety co-ordinator is responsible for maintaining the Technology Incident Log and bringing any matters of safeguarding concern to the attention of the Designated Safeguarding Lead in accordance with the School's Child Protection and Safeguarding Policy and Procedures.

2.4 **All staff**

2.4.1 The School staff have a responsibility to act as a good role model in their use of Technology and to share their knowledge of the School's policies and of safe practice with the pupils.

2.4.2 Staff are expected to adhere, so far as applicable, to each of the policies referenced in paragraph 1.5 above.

2.4.3 Staff have a responsibility to report any concerns about a pupil's welfare and safety in accordance with this policy and the School's Child Protection and Safeguarding Policy and Procedures.

2.5 **Parents**

2.5.1 The role of parents in ensuring that pupils understand how to stay safe when using Technology is crucial. The School expects parents to promote safe practice when using Technology and to:

- (a) support the School in the implementation of this policy and report any concerns in line with the School's policies and procedures;

- (b) talk to their child to understand the ways in which they are using the internet, social media and their mobile devices and promote responsible behaviour; and
- (c) encourage their child to speak to someone if they are being bullied or otherwise are concerned about their own safety or that of another pupil or need support.

2.5.2 If parents have any concerns or require any information about online safety, they should contact the Safety Co-ordinator.

3 Education and training

3.1 Pupils

3.1.1 The safe use of Technology is integral to the School's ICT curriculum. Pupils are educated in an age appropriate manner about the importance of safe and responsible use of Technology, including the internet, social media and mobile electronic devices (see the School's Curriculum Policy).

3.1.2 Technology is included in the educational programmes followed in the EYFS in the following ways:

- (a) children are guided to make sense of their physical world and their community through opportunities to explore, observe and find out about people, places, technology and the environment;
- (b) children are enabled to explore and play with a wide range of media and materials and provided with opportunities and encouragement for sharing their thoughts, ideas and feelings through a variety of activities in art, music, movement, dance, role-play, and design and technology; and
- (c) children are guided to recognise that a range of technology is used in places such as homes and schools and encouraged to select and use technology for particular purposes.

3.1.3 The safe use of Technology is also a focus in all areas of the curriculum and key safety messages are reinforced as part of assemblies and tutorial / pastoral activities, teaching pupils:

- (a) about the risks associated with using the Technology and how to protect themselves and their peers from potential risks;
- (b) to be critically aware of content they access online and guided to validate accuracy of information;
- (c) how to recognise suspicious, bullying or extremist behaviour;
- (d) the definition of cyberbullying, its effects on the victim and how to treat each other's online identities with respect;
- (e) the consequences of negative online behaviour; and
- (f) how to report cyberbullying and / or incidents that make pupils feel uncomfortable or under threat and how the School will deal with those who behave badly.

3.1.4 The School's IT Acceptable Use Policy for Pupils sets out the School rules about the use Technology including internet, email, social media and mobile electronic devices, helping pupils to protect themselves and others when using Technology. Pupils are reminded of the importance of this policy on a regular basis.

3.2 **Staff**

3.2.1 The School provides training on the safe use of technology to staff so that they are aware of how to protect pupils and themselves from the risks of using technology and to deal appropriately with incidents involving the use of technology when they occur.

3.2.2 Induction training for new staff includes training on the School's online safety strategy including this policy, the Staff Code of Conduct, Staff IT Acceptable Use Policy and Social Media Policy. Ongoing staff development training includes training on Technology safety together with specific safeguarding issues including cyberbullying and radicalisation.

3.2.3 Staff also receive data protection training on induction and at regular intervals afterwards.

3.2.4 The frequency, level and focus of all such training will depend on individual roles and requirements and will be provided as part of the School's overarching approach to safeguarding.

3.3 **Parents**

3.3.1 The School informs, communicates with and educates parents in the safe use of Technology through Safeguarding and e-Safety Bulletins and NSPCC guides and updates.

3.3.2 Parents are encouraged to read the IT Acceptable Use Policy for Pupils with their son / daughter to ensure that it is fully understood.

3.4 **Useful resources**

3.4.1 There are useful resources about the safe use of Technology available via various websites including:

- (a) <http://www.thinkuknow.co.uk/>
- (b) <https://www.disrespectnobody.co.uk/>
- (c) <http://www.saferinternet.org.uk/>
- (d) <https://www.internetmatters.org/>
- (e) <http://educateagainsthate.com/>
- (f) <http://www.kidsmart.org.uk/>
- (g) <http://www.safetynetkids.org.uk/>
- (h) <http://www.safekids.com/>
- (i) <http://parentinfo.org/>

- (j) DfE's [Advice for head teachers and school staff on cyberbullying](#)
- (k) DfE's [Advice for parents and carers on cyberbullying](#)
- (l) DfE's [Advice on the use of social media for online radicalisation](#)

4 Access to the School's Technology

- 4.1 The School provides internet, intranet, social media access and an email system to pupils and staff as well as other Technology. Pupils and staff must comply with the respective IT Acceptable Use Policy when using School Technology. All such use is monitored by the IT Department.
- 4.2 Pupils and staff require individual user names and passwords to access the School's internet, intranet and social media sites and email system which must not be disclosed to any other person. Any pupil or member of staff who has a problem with their user names or passwords must report it to the IT Department immediately.
- 4.3 The school is not responsible for the security of any private device. Any computer connected to the wireless network needs to have appropriate security and anti-virus software installed and it is the individual's responsibility to keep it updated. The use of any device connected to the School's network will be logged and monitored by the IT Department.
- 4.4 The School has a Wi-Fi connection available for use by visitors to the School. A password, which is changed on a regular basis, must be obtained from a member of staff in order to use the Wi-Fi. Use of this service will be logged and monitored by the IT Department. Fair usage of the wireless is expected in order to give a good experience to all users. Any device that is deemed to be using excessive data may well be removed from the network and the user will need to speak to the IT department in order to get their device unblocked.
- 4.5 **Use of mobile electronic devices**
 - 4.5.1 The School has appropriate filtering and monitoring systems in place to protect pupils using the Internet (including email messaging and social media sites) when connected to the School's WiFi and wired networks. Mobile devices equipped with mobile data can, however, provide pupils with unlimited and unrestricted access to the internet. Since the School cannot put adequate protection for the pupils in place when using these personal data connections, pupils are asked not to use their mobile devices to connect to the Internet including accessing email, or social media sites on their own data connection when in the School's care. Permission to use mobile data must be sought and given in advance. The use of mobile data access points is also covered by this.
 - 4.5.2 The School rules about the use of mobile electronic devices are set out in the IT Acceptable Use of Technology Policy for Pupils.
 - 4.5.3 The use of mobile electronic devices by staff is covered in the Code of Conduct, IT Acceptable Use Policies and Social Media Policy. Unless otherwise agreed, personal mobile devices including laptop and notebook devices should not be used for School purposes except in an emergency.
 - 4.5.4 The School's policies apply to the use of Technology by staff and pupils whether on or off School premises and appropriate action will be taken where such use affects

the welfare of other pupils or any member of the School community or where the culture or reputation of the School is put at risk.

5 Procedures for dealing with incidents of misuse

5.1 Staff, pupils and parents are required to report incidents of misuse or suspected misuse to the School in accordance with this policy and the School's safeguarding and disciplinary policies and procedures.

5.2 Misuse by pupils

5.2.1 Anyone who has any concern about the misuse of Technology by pupils should report it so that it can be dealt with in accordance with the School's behaviour and discipline policies, including the Anti-bullying Policy where there is an allegation of cyberbullying.

5.2.2 Anyone who has any concern about the welfare and safety of a pupil must report it immediately in accordance with the School's child protection procedures (see the School's Child Protection and Safeguarding Policy and Procedures).

5.3 Misuse by staff

5.3.1 Anyone who has any concern about the misuse of Technology by staff should report it in accordance with the School's Whistleblowing Policy so that it can be dealt with in accordance with the staff disciplinary procedures.

5.3.2 If anyone has a safeguarding-related concern, they should report it immediately so that it can be dealt with in accordance with the procedures for reporting and dealing with allegations of abuse against staff set out in the School's Child Protection and Safeguarding Policy and Procedures.

5.4 Misuse by any user

5.4.1 Anyone who has a concern about the misuse of Technology by any other user should report it immediately to the IT Manager, e-safety Co-Ordinator or the Head.

5.4.2 The School reserves the right to withdraw access to the School's network by any user at any time and to report suspected illegal activity to the police.

5.4.3 If the School considers that any person is vulnerable to radicalisation the school will refer this to the Channel programme. This focuses on support at an early stage to people who are identified as being vulnerable to being drawn into terrorism. Any person who has a concern relating to extremism may report it directly to the police.

6 Monitoring and review

6.1 All serious incidents involving the use of Technology will be logged centrally in the Technology Incident Log by the e-Safety Co-Ordinator.

6.2 The Designated Safeguarding Lead has responsibility for the implementation and review of this policy and will consider the record of incidents involving the use of Technology and the logs of internet activity (including sites visited) as part of the ongoing monitoring of safeguarding procedures, to consider whether existing security and online safety practices within the School are adequate.

6.3 Consideration of the effectiveness of the School's online safety procedures and the education of pupils about keeping safe online will be included in the Governors' annual review of safeguarding.

Effective date of the policy	31 st August 2018
CLG Responsible Member	Andrew Free, Deputy Head

Authorised by	Board of Governors
Signed	Mark Edwards, Chair of Governors
Date	31 st August 2018